



## General Terms and Conditions Landhaus Sonnenberg

If no other agreement is in place, our house apply to the [General Terms and Conditions of business for the Austrian Hotel Industry AGBH 2006](#) with modification of the cancellation policy §5 Chap. §5.5 and §5.6.

### **Cancellation policy of Landhaus Sonnenberg**

Things do not always turn out as expected, so sometimes a booked holiday has to be cancelled or terminated. There is no right of withdrawal according to § 18 Chap. 1 Z. 10 for distance and off premises contracts, instead the following cancellation rules apply:

#### **booked stay between 01st November and 30th April**

- you may cancel your booking without charge up to 30 days prior to your arrival
- 30 days up to 14 days prior to your arrival: a fee of 50% of the booking amount applies
- 14 days up to 1 day prior arrival: a fee of 100% of the booking amount applies
- In case of later arrival and/or earlier departure or a No-Show we will charge the total booking amount.
- A deposit (money transfer) of 50% of the reserved stay is required at the time of booking to guarantee reservations.

#### **booked stay between 01st Mai and 31st Oktober**

- you may cancel your booking without charge up to 11 days prior to your arrival
- 10 days up to 1 day prior to your arrival: a fee of 50% of the booking amount applies
- In case of later arrival and/or earlier departure or a No-Show we will charge the total booking amount.
- A deposit (money transfer) of 50% of the reserved stay is required at the time of booking to guarantee reservations.

### **What if something comes up?**

To spare unnecessary expenses and anger on fees for cancellation or termination we recommend concluding [travel insurance](#). Click [here](#) to find more information in case of travel implications due to Covid-19.

Conditions are subject to change without notice.